



TECHNOLOGY SPECIALIST

FULL-TIME

Farmers Conservation Alliance (FCA) is a 501(c)(3) organization that operates at the intersection of agriculture, water, and energy. The Technology Specialist will help to grow our technology footprint as the scope and scale of our work evolves. In addition, they will work closely with FCA staff and contractors to develop and implement our technology strategy. An ideal candidate would be able to envision and communicate broad strategies, effectively manage technology projects, and explain relevant technology concepts to a non-technical audience.

WHEN YOU WORK WITH US, HERE'S WHAT YOU'LL FIND

Our staff of over 30 strategy consultants, funding specialists, technical professionals, and public policy experts believe that everyone can win – farmers, rivers, and communities. We formed 15 years ago to successfully bring an innovative fish screen technology to market. This farmer-developed technology, now known as the Farmers Screen, helps to keep fish and debris in rivers and out of water supplies.

Since that time, our work has expanded to include the Irrigation Modernization Program—an innovative program to help farmers and ranchers modernize all aspects of their water delivery systems. Staff work with water users, agencies, and organizations to design, finance, and implement large-scale solutions and technologies that improve water delivery systems, reduce operation and maintenance costs, and generate fish-friendly hydropower.

Our headquarters in Hood River, Oregon, inspires staff in both their professional and personal lives. Hood River's abundant apple, pear, and cherry orchards and salmon-bearing streams provide daily context for our work. And Hood River's one-hour commute to Portland provides staff with easy access to a regional transportation hub, facilitating travel to and from our headquarters.

SO THAT'S US. NOW ABOUT THE WORK

The Technology Specialist will manage the development of our technology strategy while providing project management, technical expertise, and guidance to staff and contractors. We rely on a range of software platforms across our organization, including well-developed (e.g., Box, Google Workspace, Office 365), in progress (e.g., Mavenlink), and in development (e.g., Slack, Salesforce) instances. As the lead technologist, the Technology Specialist will work closely with FCA leadership to implement the organization's technology strategy while managing our CRM, digital, web, and enterprise technology needs. They will manage new and ongoing technology projects, including managing technical contractors associated with those projects, while serving as the primary subject matter expert for those technologies.

ESSENTIAL DUTIES

- Manage FCA's information technologies and their integrations, including platforms such as Salesforce, Mavenlink, Slack, Box, Google Workspace, Microsoft Office 365, Microsoft Azure, and Zoom
- Support the development and launch of Salesforce and other expanded and/or new platforms, including documenting the system design, setting up integrations, developing training materials, and conducting training sessions with staff members
- Provide day-to-day administration of FCA's technology platforms to ensure smooth and effective functionality
- Provide technical support to staff for existing, expanded, and new platforms
- Build and modify custom Mavenlink and Salesforce reports to support FCA's business information, project management, and resource management needs
- Continually evaluate FCA's existing technology stack, identify potential improvements, and develop plans for adopting new technologies as needed.
- Lead staff trainings on relevant technology platforms (e.g., Mavenlink, Salesforce, Slack) to ensure their successful adoption and use
- Provide support and information technology expertise to FCA staff regarding database administration, network administration, web development, and general IT support
- Assist in cataloging FCA's digital assets

A QUALIFIED CANDIDATE WOULD HAVE, AMONG OTHER ASSETS

- 2+ years of Salesforce administration experience
- A solid understanding of information technology best practices
- Ability to learn and self-teach new systems, software, and tools
- Experience in and/or knowledge of database administration and network administration
- Strong oral, written, and online communication skills, including the abilities to explain relevant technology concepts to non-technical audience, effectively present information and respond to questions from staff across the organization
- Ability to exercise autonomy and work independently as the resident technology expert
- Demonstrated experience in working with people effectively as part of a broader team

AN IDEAL CANDIDATE WOULD FURTHER HAVE, AMONG OTHER ASSETS

- Experience administering software platforms such as Mavenlink, Slack, Box, Google Workspace, Microsoft Office 365, Microsoft Azure, and Zoom, with a particular interest in Mavenlink
- Relevant Salesforce certifications
- Experience providing technical support related to information technology platforms
- Experience working with software vendors and managing software contracts
- Experience as an IT manager or comparable role

INTERESTED? SOME FINE PRINT ABOUT JOINING OUR TEAM

We provide a competitive salary, vacation, insurance, and retirement package, and we believe that happy staff deliver the best outcomes. As such, we provide flexibility for staff to spend time doing what they love. We have staff working remotely as part of our normal operations, and we are open to hiring team members who do not reside in Hood River. We are an equal opportunity employer and value diversity. All employment is based on qualifications, merit, and business need; qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin.

TO APPLY

To apply for the position of FCA Technology Specialist, please submit an attached cover letter and resume to info@fcasolutions.org with "FCA Technology Specialist" as the subject of the email. Please do not contact FCA staff directly about this position.

Applications should be addressed to:

Julie Davies O'Shea, Executive Director
Farmers Conservation Alliance
102 State Street
Hood River, OR 97031

Position is open until filled